



UPDATE #1

The COVID- 19 Clinical Documentation Frequently Asked Questions (FAQs) have been revised [click here](#) to access.

UPDATE #2

STATE FAIR HEARING Requests during COVID-19

Please include the [State Fair Hearing COVID-19 insert](#) with the Notice of Adverse Benefit Determination(NOABD) issued to a Medi-Cal Beneficiary. During the COVID-19 Public Health Emergency. Medi-Cal Beneficiaries have an additional 120 days to request a State Fair Hearing. Per Regulation, ACBH and ACBH contracted providers are required to inform their beneficiaries of this extended timeframe to request a State Fair Hearing. When informing Medi-Cal Beneficiaries of an Adverse Benefit Determination by issuing a NOABD, you must temporarily include the COVID-19 insert to inform ACBH Medi-Cal beneficiaries of the temporary timeframes for State Fair Hearing requests until further notice.

UPDATE #3

COVID-19 Medi-Cal Site Certification

For your information, we are attaching a newly developed and approved [notification insert](#) which will accompany our Medi-Cal certification letters for any programs being M/C certified under DHCS temporary, streamlined, 1135 waiver criteria.

In the absence of formal Plan of Correction (POC) process during the 1135 emergency waiver period, the intent of this informal communication is to assist our SMHS providers to:

- Plan ahead for any outstanding items requiring post-waiver submission to ACBH QA (i.e. assign tasks, schedule appointments or set reminders, review and revise P&Ps to bring them into full compliance, etc.)
- Connect with QA Site Cert team if they already have any of the outstanding items -- or for any questions with the certification process.